

# Leah Shim

Product Designer · UX/UI Designer

Seattle leahshim.com leahshim@gmail.com

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## SUMMARY

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Product designer with a foundation in industrial design and experience in legal operations. Skilled in user research, interaction design, and systems thinking, with a focus on creating intuitive digital experiences rooted in real user needs.

## PROJECTS

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**TiriVelo** · UX/UI Designer 2026

- Designed new pages focused on building trust and increasing conversion for a live pet-care platform.
- Owned four areas end to end (booking cycle, partnerships page, legal hub, and newsletter sign-up), building pages, iterating with stakeholders, and shipping a dev-ready handoff.
- Delivered a cohesive, conversion-focused experience that gave first-time visitors a clearer path from discovery to sign-up and booking.

**Cookbook Club** · UX/UI Designer 2026

- Designed an end-to-end mobile app (0 → 1) that turns scattered recipes and group-chat coordination into shared, organized dinners.
- Owned the full process: user research, information architecture, user flows, UI kit, and brand identity.
- Translated real coordination pain points into an intuitive, welcoming experience grounded in research.

## EXPERIENCE

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**Hanwha Q CELLS America, Inc.** · Paralegal / Legal Operations 08/2022 – 2026

- Managed complex contract workflows and documentation across cross-functional teams.
- Improved operational efficiency through process optimization and system organization.
- Maintained accuracy and compliance in high-stakes, detail-oriented environments.
- Collaborated with the commercial team to support critical deadlines.

**Wright, Finlay & Zak, LLP** · Paralegal / Client Intake Coordinator 03/2016 – 07/2022

- Managed opening files, gathering case information, and inputting client data.
- Drafted engagement letters and legal contracts for clients.
- Collaborated with legal, business, and external stakeholders to support critical deadlines.

## EDUCATION

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**Designlab** · UX Academy 05/2025 – 06/2026

**Art Center College of Design** · Product Design 08/2010 – 05/2012

## CERTIFICATIONS

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**Google UX Design Certificate** Completed 02/2025

## SKILLS

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**Research** User interviews, usability testing, synthesis, personas, journey mapping

**Design** Wireframing, prototyping, interaction design, information architecture, design systems

**Tools** Figma, Miro, Framer, Google Workspace, Adobe Acrobat